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Latest Exam Guide & Learning Materials

Exam : 3101

Title : Avaya Aura® Communication
Manager and CM Messaging -
Embedded Maintenance and
Troubleshooting Exam

Vendors : Avaya

Version : DEMO

1. Which two SAT based tools are helpful in diagnosing call setup sequences and processor two.?

- A. List trace station/tac/ras command
- B. Status media processor board
- C. mst (Message Sequence Trace) command
- D. status processor -ip-interface
- E. List measurements clan/dsl/a

Answer: A

2. Which command can you use to troubleshoot port network routing/tracing problems to devices greater than six hops away?

- A. tracer
- B. trace-route
- C. List trace
- D. /user/sbin/tracepath6

Answer: B

3. A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

- A. Unplug the telephone and plug it back again.
- B. returns the telephone because it is defective
- C. Wait for the prompt for the extension number and password
- D. Plug the telephone into another jack.

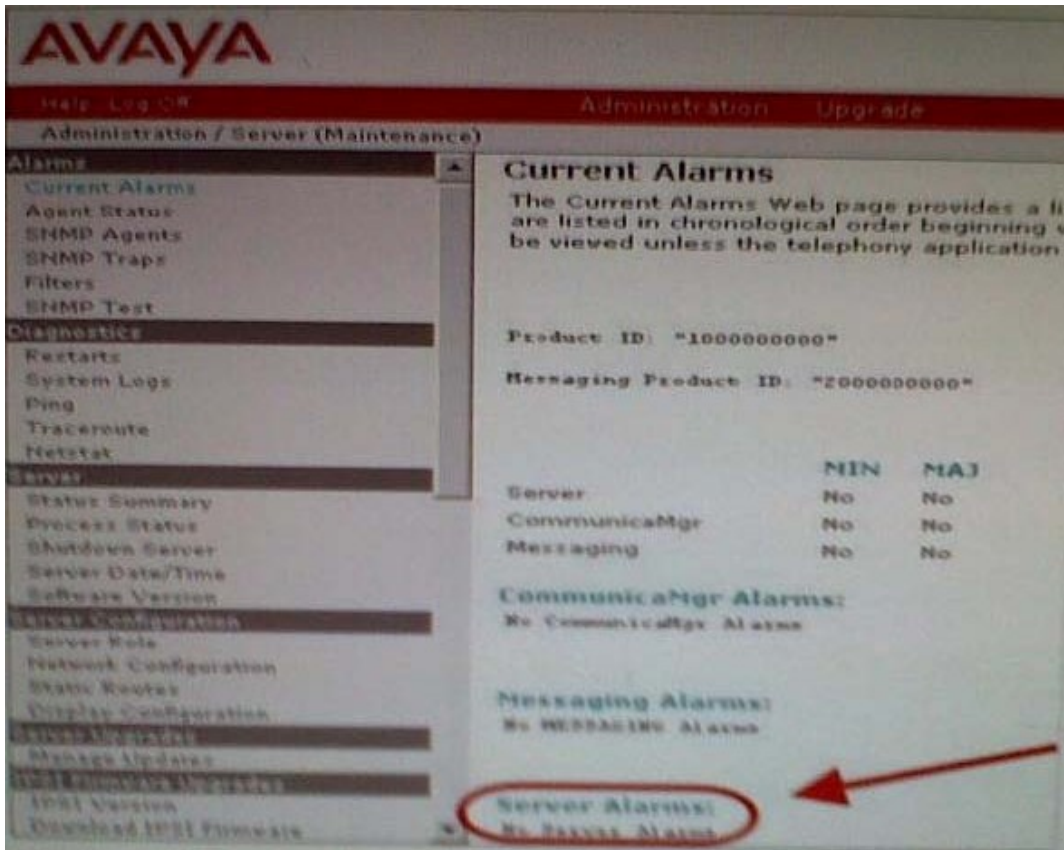
Answer: A,D

4. Telephone bills indicate an unusual level of usage of outbound traffic on the inbound-only trunk. Which command would you use to validate that calls are not being made on the inbound trunk group only?

- A. list trace tac
- B. List measurement route-pattern
- C. List measurementstrunk-group
- D. List measurementscall-rate

Answer: D

5. In addition to consulting Avaya Aura Communication Manager Server Alarms (03-602798) for interpreting the Server Alarms section of the Current Alarms Page as shown in the exhibit, what other information source helps interpret these alarms?



- A. Status Summary page (SMI)
- B. SAT: display alarms comma
- C. Server manufacture's maintenance documentation
- D. SAT: display events command

Answer: D

6. In Which three places can you look up the branch gateway firmware version? (Choose three)

- A. tem Management Interface (SMI)
- B. GUI Device Manage
- C. System Access Terminal (SAT)
- D. Gateway command line
- E. Linux command line

Answer: C,D,E

7. Which update methods would you use to perform a media gateway firmware update? .

- A. SAT with the Utility Server
- B. Branch Gateway CLI with the Utility Server
- C. Communication Manager SMI and HTTP
- D. Branch Gateway CLI with TFTP server
- E. Branch Gateway CLI with a HTTP server

Answer: D

8. Which two SAT commands are useful in monitoring overall system performance^ (Choose two)

- A. display user-profile
- B. status health
- C. monitor system
- D. list station
- E. display system-parameters maintenance

Answer: B,C

9. In which failover scenario is the Alternate Gatekeeper List used?

- A. H.323 endpoints that have lost connection to the gatekeeper
- B. H.248 gateways that have lost connection to the server
- C. H.323 endpoints that have lost connection to the IPSI
- D. IPSIs that have lost connection to the server

Answer: A

10. A subscriber is not able to receive new messages. The voice messaging administrator checks the system and notices a large number of threshold exceptions for the subscriber. The administrator needs to resolve the threshold warnings and enable the subscriber's mailbox to receive new message without affecting existing messages.

What would you recommend to the voice messaging administrator?

- A. Log into the system using Profile 18 and Increase the mailbox space on the Subscriber or COS.
- B. Log into the system using Profile 18 and decrease the message retention time on the Subscriber or COS screens.
- C. Log Into the system using Profile 19 and increase the message retention time on the Subscribers or COS screens.
- D. Log into the system using profile 19 and decrease the message retention time on the Subscriber or COS screens.

Answer: A

11. Communication Manager Messaging users are reporting that their message lights do not come on when broadcast messages are delivered to their mailboxes.

How can this be resolved?

- A. Set up the broadcast mailbox to automatically turn on message notification.
- B. Change the subscriber broadcast permissions to "Both".
- C. Change the system administration screen so that the broadcast message is delivered during the "System Prime Time".
- D. Have the user turn on message notification when they create the broadcast message.

Answer: C

12. An IP telephone is registered and has dial tone, but Telephones in the same work area work properly.

What is the likely source of the problem?

- A. Faulty gateway port
- B. Incorrect dial plan
- C. Station administration
- D. Trunk group administrator

Answer: C

13. Avaya Communication Manager 6.0 offers the Feature and Evolution server options. Which two IP station protocols do the Feature and Evolution server options support? (Choose two)

- A. SIP
- B. T.38
- C. RTP
- D. H.323
- E. UDP

Answer: A,D

14. A subscriber is connected to the server through a LAN session and accesses the subscriber mailbox using an email client but is not able to download message on the client computer.

- A. Trusted Server Access = yes
- B. Trusted Server Access = no
- C. MAPI Message Transfer = yes
- D. MAPI Message Transfer - no
- E. MAPI Access = yes

Answer: A,C

15. You need to create a new mailbox so that subscriber can send priority mail messages and file attachments using Internet Messaging.

How do you enable a subscriber to send priority mail messages and file attachments using internet Messaging from the Messaging/ Administration > Subscriber Management COS Sections > PERMISSIONS > menu?

- A. Type = none Priority Messages = yes MAPI Message Transfer = yes, MAPI Access = yes
- B. Type = call-answer,
Priority Messages – yes
MAPI Message Transfer — no,
MAPI Access = yes
- C. Type - none.
Priority Messages = no,
MAPI Message transfer = yes,
MAPI Access = yes
- D. Type = call-answer
Priority Messages = yes,
MAPI message transfer = yes,
MAPI Access = no

Answer: A

16. Which two types of violations does the Communication Manager Security Violation Notification (SVN) feature monitor and report? (Choose two.)

- A. Media gateway login violations
- B. System Management Interface (SMI) login violations

- C. Trunk access code (TAC) violations
- D. Station security code violations
- E. Remote access barrier code violations

Answer: B,E

17. Which linux command allows you to see what updates are currently loaded on Communication manager and CM Messaging?

- A. update_info
- B. update_display
- C. update_show
- D. update_manage

Answer: A

18. Which two switching processes work together in an external call process setup? (Choose two)

- A. Hunt group
- B. Pickup group
- C. Trunk group
- D. signaling group
- E. Abbreviated dialing group

Answer: C,D

19. A number of LSPs have taken over due to a network failure or a defective server, where the course is undetermined.

In which two ways can the system be returned to its normal configuration? (Choose two)

- A. Automatically, after the system clock reset
- B. Automatically, after the next savetranslation command
- C. Automatically, based on call volumes or schedule
- D. Only after incorrect administration is connected
- E. On-demand (forced) fallback

Answer: C,E

20. A Communication Manager Messaging user reports that someone is accessing their mailbox and deleting messages.

Which logs would you check to see who logs into the mailbox and message status?

- A. Administrators Log
- B. Subscriber Log
- C. Mailbox Log
- D. Activity Log

Answer: A